

COVID - 19 Policy

The safety of our students, parents and staff is our number one priority, especially at this time. On this special summer, we will be following a firm protocol from the Ontario Ministry of Health which includes policies like; making sure all students stay 6ft apart, have all equipment sanitized before and after use, encourage social distanced activities and separate equipment for every student, minimized personal belongings, daily temperature checks and records, pick up and drop off taking place outside the facility, not allowing anyone except students and staff into the facility, and performing frequent hand hygiene for both staff and students.

Smile Group Canada has implemented many new policies and procedures in order to create a safe and enthusiastic environment for our students, campers, families, and staff. Our director and staff continue to closely monitor the situation and have taken over new policies and procedures which will ensure you and your child's safety.

- Our staff reviewed and practiced the new procedures and policies given by the Ontario Ministry of Health.
- Prior to re-opening our facility to the students, a deep professional clean sanitization will be performed by an industrial cleaning company.
- Sanitization will be closely monitored and will take place before and after the students' being in the facility and equipment.
- All students will be given sanitized and clean equipment, materials and tools throughout the classes.
- Staff will be sanitizing tables, chairs, and other highly touched surfaces throughout the day.
- Students will be sent to wash their hands following every activity, and breaks.
- Every student will have its's own area in the facility in order to maintain social distancing.
- We are limiting our students' registrations to a maximum cohort of 10 (including staff).
- The classes take place at the Smile Group Studio located upstairs which is 2000 sq ft.
- No guests, parents and individuals will be allowed into the facility.
- As mentioned before, we follow strict pickup and drop-off procedures which highly encourage one specific parent to drop off and pick up the student.
- Campers displaying any illness signs will not be permitted into the facility.



- Staff and students will immediately wash their hands upon entering the facility and prior to leaving.
- All students will take part in a health & safety workshop on the first day which will cover proper handwashing, cough/sneeze etiquette and so on.
- Face covering is required for anyone entering the facility. Social distancing will be closely monitored, however, it is not always possible to keep everyone 6ft apart despite the staff's strong efforts to keep everyone safe and happy.
- Staff will be provided with Personal Protective Equipment (PPE).

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We look forward to seeing you soon! Stay Safe,

Smile Group Team